

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): James Hunter Enis, Larry W. White
Assignee: Dell Products L.P.
Title: Solution Network Knowledge Management System
Serial No.: 10/697,173 Filed: October 30, 2003
Examiner: Candice D. Carter Group Art Unit: 3629
Docket No.: DC-05622 Customer No. 33438

January 27, 2009

Electronically Filed

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office action dated October 28, 2008, having a shortened statutory period expiring January 28, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.